



# BIONIC BEATS



*A Monthly Publication*



## Making Positive Impacts: Our Bionic Successes

*Celebrating the Owensboro Team!*

The Owensboro clinic is a place that feels like home for patients and staff alike. When you walk in, Jeff, DeLanie, and Mike all do their best to make everyone feel comfortable through every step of the process. DeLanie believes that “it’s important to create an atmosphere where patients feel comfortable and feel that we have their best interests in our hearts. Our patients know we will advocate for them and they aren’t just another patient to us.”

At Owensboro, patient care starts up front. This includes small gestures like DeLanie smiling at and opening the door for patients coming in. From there, they follow through by getting to know their patients on a personal level, which makes a difference. In addition to patient care, the team knows how to hold each other accountable. They make efforts to be on the same page at least once weekly and take ownership of their own work.

They believe that the most important thing to do is to treat patients as if they were a family member or someone close to you. If you take care of your patients, it has a ripple effect which spreads in the community more than anything else.

### IMPORTANT NEWS, UPDATES, AND IDEAS

- 1 - *Making Positive Impacts*
- 2 - *Pet Spotlight*
- 3 - *Calendar/Recipe*
- 4 - *New Hire Spotlight*
- 5 - *Employee/Clinic of the Month*



**Bionic**  
*...Step Ahead*

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# Bionic Pet Spotlight!

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Rocky



Pembroke Welsh Corgi

Sam



Box Turtle





# MARCH



SUN

MON

TUE

WED

THU

FRI

SAT

			1	2	3 Roy Ostrander 	4 Ben Walker 
5	6 Rhonda Bucalo 	7 Christina Moir Kayreen Sheen 	8 Miguel Rivera 	9 Talia Quintero 	10	11 Alec Schuch 
12	13	14 Michael Meramo 	15 Madhu Dash Jordan Walter 	16	17 ST. PATRICK'S DAY	18
19	20 Rna Martinez Macias 	21	22	23	24	25
26	27	28 Chris Welch 	29 Meghan Baley Zach Brown 	30	31	

## VEGETABLE SHEPHERD'S PIE

PREP: 25 MINS, COOK: 41 MINS  
YIELD: 4 SERVINGS



SCAN HERE FOR  
RECIPE:







# New Hires

**Christy Arthur**

Clinic Office Administrator

Titusville, FL

**Matthew Julian**

Patient Care Advocate

Rockledge, FL

**Meredith Majchrowski**

Clinic Office Administrator

Joliet, IL





# Clinic of the Month

Based on # of Google Reviews



**Bowling Green - 4**

V

**Vittoria Crosbie**  
2 reviews • 0 photos

★★★★★ 4 weeks ago

My husband had to get foot and ankle braces. The fitting was challenging requiring multiple adjustments. They were patient and attentive to his needs resulting in a great final fit and resulting help.



**Munster - 3**

S

**Sarah Roberts**  
3 reviews • 0 photos

★★★★★ 2 weeks ago

The staff was so nice and courteous. The doctors were great they use new technology to measure my feet and help me with my inserts for my shoes after my amputation of the toe. The front desk receptionist is awesome she's very personable and listens to your needs and complete them in a speedy order. If you need anything from these people they do their best to help you five stars all the way.



**Bolingbrook, Charlotte, Joliet, Merrillville, and Mishawaka - 2**

E

**EVet**  
4 reviews • 0 photos

★★★★★ 2 weeks ago

I have worked closely with Meghan over the last 2 years...she is my go to O & P. She is friendly, caring, knowledgeable! Highly recommend!!

# Employee of the Month:



## Kayla

Kayla deserves the Employee of the Month. She is a CPO in our Concord/Charlotte offices. Kayla is always willing to help. She is helped the NC Team to transition to the Bionic Family. Her positive personality allows her to get along with everyone, and is very approachable, and her patients love her!

